

A P P L I C A T I O N F O R W A T E R S E R V I C E

**JACKSON'S GAP WATER AUTHORITY
567 JACKSON'S GAP WAY
JACKSON'S GAP, ALABAMA 36861
(256)825-8385**

NAME: _____ DATE: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

SERVICE ADDRESS: _____

SS # _____ SS # _____

PROTECTED BY MANDATORY LOCK OUT.

DL #: _____ HOME PHONE: _____

EMPLOYER: _____ WORK PHONE: _____

EFFECTIVE DATE: _____

PLEASE CIRCLE ONE: OWNER OR RENTER

PAYMENT IS DUE BY 4:30 PM ON THE 10TH OF EACH MONTH AT THE OFFICE OF JACKSON'S GAP WATER AUTHORITY LOCATED AT 567 JACKSON'S GAP WAY, JACKSON'S GAP, AL 36861. IF PAYMENT IS NOT MADE BY THIS TIME A 10% LATE FEE WILL BE ADDED. OFFICE HOURS ARE MONDAY THRU FRIDAY 8:00 AM TO 4:30 PM.

I HEREBY CERTIFY THAT I HAVE READ AND RECEIVED A COPY OF THE SERVICE RULES AND REGULATIONS. IN CONSIDERATION OF THE MUTUAL COVENANTS, PROMISES, AND AGREEMENTS HEREIN CONTAINED, THE SERVICE RULES AND REGULATIONS ARE AGREED AND SIGNED BY THE CONSUMER A CUSTOMER OF JACKSON'S GAP WATER AUTHORITY.

CUSTOMER (CONSUMER) SIGNATURE

DATE

NON-REFUNDABLE ACTIVATION FEE - \$100.00

TAP FEE - \$1100.00

**APPURTENANCES - \$300.00
(BACK FLOW/PRESSURE REGULATOR/CUT-OFF VALVE)**

**OF ALABAMA INSTRUCTION 442
EXHIBIT A-3**

**A RESOLUTION ADOPTING SERVICE RULES AND REGULATIONS
OF
JACKSON'S GAP WATER AUTHORITY**

BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE JACKSON'S GAP WATER AUTHORITY (HEREIN CALLED THE CORPORATION), THAT THE SERVICE RULES AND REGULATIONS OF THE CORPORATION ARE AS FOLLOW:

I. TYPE OF SERVICE

(A) THE RATE SCHEDULE SET FORTH BELOW CONTEMPLATING A SINGLE USER, AS ONE FAMILY DWELLING, ONE FARM DWELLING WITH APPURTENANCES, OR ONE COMMERCIAL OPERATION, AND WILL NOT BE CHARGED WITHOUT THE PRIOR WRITTEN CONSENT OF BANK OF NEW YORK.

(B) EXTRAORDINARY CIRCUMSTANCES, SUCH AS SUBDIVISION EXTENSIONS, MULTIPLE DWELLING UNITS, INDUSTRIAL USERS SHALL BE GOVERNED BY A SPECIAL CONTRACT AGREEMENT BY THE BOARD OF DIRECTORS.

II. RATE SCHEDULE

FOR THE SERVICE CONTEMPLATED BY PARAGRAPH (I-A) ABOVE:

RESIDENTIAL:

**FIRST 0 - 2,000 GALLONS \$28.00 MINIMUM BILL w/TAXES INCLUDED
NEXT 2,000 GALLONS \$7.28 PER 1,000 GALLONS w/TAXES INCLUDED**

COMMERCIAL:

**FIRST 20,000 GALLONS \$112.00 MINIMUM BILL w/TAXES INCLUDED
OVER 20,000 GALLONS \$4.94 PER 1,000 GALLONS w/TAXES INCLUDED**

III. APPLICATION FOR SERVICE

(A) THE CUSTOMER WILL MAKE APPLICATION FOR SERVICE, IN PERSON AT THE OFFICE OF THE JACKSON'S GAP WATER AUTHORITY AT THE SAME TIME PAY THE NECESSARY ACTIVATION FEE.

IV. CHARGE FOR USER AGREEING TO USE OF SERVICE

(A) EACH CONSUMER APPLYING FOR NEW SERVICE SHALL PAY A NON-REFUNDABLE CONNECTION FEE OF \$1400.00, FOR A RESIDENTIAL SERVICE. THE MATERIAL, PLUS THE COST OF BORING UNDER HIGHWAY, IF APPLICABLE, TIMES THE NUMBER OF CONNECTIONS DESIRED OR THE ACTUAL COST OF INSTALLATION, WHICHEVER IS GREATER. A THREE WEEK NOTICE IS REQUIRED FOR INSTALLATION OF NEW SERVICE. (METERS 1" OR LARGER WILL BE CONSIDERED COMMERCIAL METERS.)

(B) JACKSON'S GAP WATER AUTHORITY, WILL NOT SET A METER WITHOUT THE PROOF OF INSTALLATION OF A PROPER SEPTIC SYSTEM.

(C) EACH CONSUMER SUBSCRIBING TO USE THE SERVICE OF THE CORPORATION SHALL PAY A NON-REFUNDABLE \$100.00, ACTIVATION FEE FOR A RESIDENTIAL SERVICE.

V. MINIMUM CHARGE

(A) THE MINIMUM CHARGE, AS PROVIDED IN THE RATE SCHEDULE, SHALL BE MADE FOR EACH CONNECTION SUBSCRIBED FOR UNDER PROVISION OF IV (A) ABOVE, AND SHALL BE COLLECTED UNTIL CONSUMER NOTIFIES CORPORATION TO REMOVE OR LOCK METER UNTIL SERVICE IS DESIRED.

(B) WATER FURNISHED FOR A GIVEN LOT SHALL BE USED ON THAT LOT ONLY. EACH CONSUMER'S SERVICE MUST BE SEPARATELY METERED AT A SINGLE DELIVERY AND METERING POINT.

(C) BILLS ARE DUE ON THE FIRST OF EVERY MONTH. NON-PAYMENT BY THE TENTH DAY OF THE MONTH WILL BE SUBJECT TO A PENALTY OF TEN PERCENT OF THE DELINQUENT AMOUNT. NON-PAYMENT BY THE TWENTIETH COULD RESULT IN THE TERMINATION OF SERVICE.

(D) THE CORPORATION SHALL NOT UNDER ANY CONDITION FURNISH WATER FREE OF CHARGE TO ANYONE.

VI. CORPORATION RESPONSIBILITY AND LIABILITY

(A) THE CORPORATION SHALL RUN A SERVICE LINE FROM ITS DISTRIBUTION LINE TO THE PROPERTY LINE WHERE THE DISTRIBUTION LINE EXISTS, OR TO BE CONSTRUCTED AND RUNS IMMEDIATELY ADJACENT AND PARALLEL TO THE PROPERTY TO BE SERVED. NO SERVICE CHARGE, OTHER THAN THE CONNECTION FEE REFERRED TO IN (IV) ABOVE, WILL BE MADE FOR A METER OF LARGER DIMENSION.

(B) THE CORPORATION MAY MAKE CONNECTIONS TO SERVICE OTHER PROPERTIES NOT ADJACENT TO ITS LINES, UPON PAYMENT OF REASONABLE COSTS FOR THE EXTENSION OF ITS DISTRIBUTION LINES AS MAY BE REQUIRED TO RENDER SUCH SERVICE.

(C) THE CORPORATION MAY INSTALL ITS METER AT OR NEAR THE PROPERTY LINE, OR AT THE CORPORATION'S OPTION, ON THE CONSUMER'S PROPERTY WITHIN THREE FEET OF THE PROPERTY LINE.

(D) THE CORPORATION RESERVES THE RIGHT TO REFUSE SERVICE UNLESS THE CONSUMER'S LINES OR PIPING ARE INSTALLED IN SUCH A MANNER AS TO PREVENT CROSS CONNECTIONS OR BACK FLOW.

VII. CONSUMERS RESPONSIBILITY

(A) WHERE METER OR METER BOX IS PLACED ON THE PREMISES OF THE CONSUMER, A SUITABLE PLACE SHALL BE PROVIDED BY THE CONSUMER THEREFORE UNOBSTRUCTED AND ACCESSIBLE AT ALL TIMES TO THE METER READER.

(B) THE CONSUMER SHALL FURNISH AND MAINTAIN A PRIVATE CUT-OFF VALVE ON THE CONSUMER'S SIDE OF THE METER, THE CORPORATION IS TO PROVIDE A LIKE VALVE ON ITS SIDE OF SUCH METER. THE CONSUMER SHALL FURNISH AND MAINTAIN ON CONSUMER'S SIDE OF METER, A DUAL LOW PRESSURE BACK FLOW PREVENTER.

(C) THE CONSUMER'S PIPING AND APPARATUS SHALL BE INSTALLED AND MAINTAINED BY THE CONSUMER AT THE CONSUMER'S EXPENSE, IN A SAFE AND EFFICIENT MANNER AND IN ACCORDANCE WITH THE CORPORATION'S RULES AND REGULATIONS AND IN FULL COMPLIANCE WITH THE SANITARY REGULATIONS OF THE DEPARTMENT OF ENVIRONMENTAL MANAGEMENT (ADEM) OF THE STATE OF ALABAMA.

(D) WATER FURNISHED BY THE CORPORATION SHALL BE USED FOR CONSUMPTION BY THE CONSUMER, MEMBERS OF THIS HOUSEHOLD, AND EMPLOYEES ONLY. THE CONSUMER SHALL NOT SELL WATER TO ANY OTHER PERSON OR PERMIT ANY OTHER PERSON TO USE SAID WATER. WATER SHALL NOT BE USED FOR IRRIGATION OF OTHER PURPOSES, EXCEPT WHEN WATER IS AVAILABLE IN SUFFICIENT QUANTITY WITHOUT INTERFERING WITH THE REGULAR DOMESTIC CONSUMPTION IN THE AREA SERVED. DISREGARD FOR THIS SHALL BE SUFFICIENT CAUSE FOR REFUSAL OR DISCONTINUANCE OF SERVICE.

VII. ACCESS TO PREMISES

(A) DULY AUTHORIZED AGENTS OF THE CORPORATION SHALL HAVE ACCESS, AT ALL REASONABLE HOURS, TO THE PREMISES OF THE CONSUMER, FOR THE PURPOSE OF INSTALLING OR REMOVING CORPORATION PROPERTY, INSPECTING PIPING, READING AND TESTING METERS, OR FOR ANY PURPOSE IN CONNECTION WITH THE CORPORATION SERVICE AND FACILITIES.

(B) EXTENSION TO THE SYSTEM SHALL BE MADE ONLY WHEN GUIDELINES FOR EXTENSIONS GIVEN HAVE BEEN ADHERED TO.

IX. CHANGE OF OCCUPANCY

(A) YOU MUST FILL OUT A TERMINATION OF SERVICE NOTICE TO THE CORPORATION OFFICE, TO DISCONTINUE SERVICE OR TO CHANGE OCCUPANCY.

(B) THE OUTGOING PARTY SHALL BE RESPONSIBLE FOR ALL WATER CONSUMED UP TO THE TIME OF DEPARTURE OR THE DATE OF TERMINATION REQUEST ON THE TERMINATION SERVICE, WHICHEVER IS LONGER.

(C) THE NEW OCCUPANT WILL APPLY FOR WATER SERVICE WITHIN 48 HOURS OCCUPYING THE PREMISES, AND FAILURE TO DO SO WILL MAKE THEM LIABLE FOR THE WATER CONSUMED SINCE THE LAST METER READING.

X. METER READING-BILLING-COLLECTING

(A) METERS WILL BE READ AND BILLS RENDERED MONTHLY, BUT THE CORPORATION RESERVES THE RIGHT TO VARY THE DATE OR LENGTH OF PERIOD COVERED, TEMPORARILY OR PERMANENTLY IF NECESSARY OR DESIRABLE.

(B) BILLS FOR WATER WILL BE FIGURED IN ACCORDANCE WITH THE CORPORATIONS WATER SCHEDULE AND WILL BE BASED ON THE AMOUNT OF WATER CONSUMED FOR THE PERIOD COVERED BY THE WATER READINGS EXCEPT WHERE A CONSUMER ORDERS TURN-OFF LESS THAN ONE MONTH AFTER TURN-ON, THE MINIMUM BILL TO SUCH CONSUMER FOR SUCH PERIOD SHALL BE EQUAL TO THE MINIMUM CHARGE OF ONE FULL MONTH'S SERVICE.

(C) CONSUMERS SUBSCRIBING FOR WATER PURSUANT TO PARAGRAPH IV. (A) ABOVE WILL COMMENCE PAYMENT OF AT LEAST A MINIMUM WATER BILL WHEN WATER IS AVAILABLE, WHETHER OR NOT A METER BOX IS INSTALLED.

(D) READINGS FROM DIFFERENT METERS WILL NOT BE COMBINED FOR BILLING.

(E) BILLS SHALL BE PAID AT PLACE SPECIFIED BY THE CORPORATION.

(F) BILLS ARE DUE BY THE FIRST OF EVERY MONTH, DELINQUENT ON THE TENTH AND A TEN PERCENT PENALTY SHALL AUTOMATICALLY BE ADDED TO SUCH BILLS IF NOT PAID.

(G) DELINQUENT NOTICES MAY BE MAILED TO CONSUMER TEN DAYS AFTER REGULAR MONTHLY BILLING DATE, BUT WHETHER MAILED OR NOT, IF PAYMENT IS NOT MAKE BY THE TWENTIETH DAY OF THE MONTH, SERVICE MAY BE DISCONTINUED.

(H) FAILURE TO RECEIVE BILLS OR NOTICES SHALL NOT PREVENT SUCH BILLS FOR BECOMING DELINQUENT OR RELIEVE THE CONSUMER FROM PAYMENT.

XI. SUSPENSION OF SERVICE

(A) THE CORPORATION MAY PROCEED TO COLLECT ANY UNPAID BALANCE IN THE USUAL WAY PROVIDED BY THE LAW FOR COLLECTION OF DEBTS.

(B) SERVICE DISCONNECTED FOR NONPAYMENT OF BILLS WILL BE RESTORED ONLY AFTER BILLS ARE PAID IN FULL, AND A SERVICE CHARGE OF \$100.00 PAID FOR EACH METER RECONNECTED.

(C) THE CORPORATION RESERVES THE RIGHT TO DISCONTINUE ITS SERVICE WITHOUT NOTICE FOR THE FOLLOWING REASONS:

- 1. TO PREVENT FRAUD OR ABUSE.**
- 2. CONSUMERS WILLFUL DISREGARD OF THE CORPORATIONS RULES.**
- 3. EMERGENCY REPAIRS.**
- 4. INSUFFICIENCY OF WATER SUPPLY DUE TO CIRCUMSTANCES BEYOND THE CORPORATIONS CONTROL.**
- 5. LEGAL PROCESSES**
- 6. DIRECTION OF PUBLIC AUTHORITIES.**
- 7. STRIKE, RIOT, FIRE, FLOOD, ACCIDENT OR ANY UNAVOIDABLE CAUSE.**

(D) THE CORPORATION MAY, IN ADDITION TO PROSECUTION BY LAW PERMANENTLY REFUSE SERVICE TO ANY CUSTOMER WHO TAMPERS WITH A METER OR OTHER METERING DEVICE.

XII. COMPLAINTS-ADJUSTMENTS

(A) IF CONSUMER BELIEVES HIS BILL TO BE IN ERROR HE SHALL PRESENT HIS CLAIM IN PERSON, AT THE OFFICE OF THE JACKSON'S GAP WATER AUTHORITY BEFORE THE BILL BECOMES DELINQUENT. SUCH CLAIM IF MAKE AFTER THE BILL BECOMES DELINQUENT, SHALL NOT BE EFFECTIVE IN PREVENTING DISCONTINUANCE OF SERVICE AS HERE-TO-FORE PROVIDED. THE CONSUMER MAY PAY SUCH BILL UNDER PROTEST AND SAID PAYMENT SHALL NOT PREJUDICE HIS CLAIM.

(B) THE CORPORATION WILL MAKE SPECIAL METER READINGS AT THE REQUEST OF THE CONSUMER FOR A FEE OF \$11.00, PROVIDED HOWEVER IF SUCH SPECIAL READINGS DISCLOSES THAT THE METER WAS OVER-READ, NO CHARGE WILL BE MADE.

(C) METER WILL BE TESTED AT THE REQUEST OF THE CONSUMER UPON PAYMENT TO THE CORPORATION OF THE ACTUAL COST OF MAKING THE TEST, PROVIDED HOWEVER, THAT IF THE METER IS FOUND TO OVER-REGISTER BEYOND THREE PERCENT OF THE CORRECT VOLUME, NO CHARGE WILL BE MADE.

(D) IF THE SEAL OF A METER IS BROKEN BY ANYONE OTHER THAN THE CORPORATION'S REPRESENTATIVE, OR IF THE METER FAILS TO REGISTER CORRECTLY, OR IS STOPPED FOR ANY CAUSE, THE CONSUMER SHALL PAY AMOUNT ESTIMATED FROM THE RECORD OF HIS PREVIOUS BILLS AND/OR OTHER PROPER DATE.

THE FOREGOING NOTWITHSTANDING, THE SYSTEM RESERVES THE RIGHT TO MAKE OR AMEND THE BY LAW OR THE RULES AND REGULATIONS OF THE SYSTEM FROM TIME TO TIME, AND THE USER, ALSO CALLED CONSUMER, AGREES TO ABIDE BY SUCH CHANGES.

REVISED THIS MONTH OF APRIL 2014

CHAIRMAN OF THE BOARD